

Pro Tools Quick Reference Sheet

Customer's Current Pro Tools Version	Available Options	Item ID	GLP	What's Included	Additional Notes
New Pro Tools Customer	Pro Tools with 1 Year Standard Support Plan	J18484 000000000	\$899	<ul style="list-style-type: none"> Pro Tools 12 software Pro Tools 10 software 1 year standard support iLok2 (\$50 value) 	<ul style="list-style-type: none"> Free software upgrades and new feature releases for 1 year. Troubleshooting via online support (unlimited - with response times within one business day). Troubleshooting via phone (1 phone call per month).
	Pro Tools 1 Year Subscription Card	J20810 000000000	\$299	<ul style="list-style-type: none"> Pro Tools 12 software 1 year standard support iLok2 (\$50 value) 	<ul style="list-style-type: none"> Free software upgrades and new feature releases for 1 year. Troubleshooting via online support (unlimited with response times within one business day). Troubleshooting via phone (limited to 1 phone call per month).
	Pro Tools 12 without 1 Year Standard Support Plan	H98077 000000000	\$699	<ul style="list-style-type: none"> Pro Tools 12 software Pro Tools 10 software iLok2 	<ul style="list-style-type: none"> Provides customer with PT12 software, but does NOT include upcoming feature releases. Customers have until the end of 2015 to purchase a 1 Year Support Plan**
Pro Tools LE	Cross-grade Activation Card	H79003 000000000	\$199	<ul style="list-style-type: none"> PT12 software PT10 software 1 year standard support 	<ul style="list-style-type: none"> Free software upgrades and new feature releases for 1 year. Troubleshooting via online support (unlimited with response times within one business day). Troubleshooting via phone (1 phone call per month). Does NOT include iLok This upgrade is only available online for a limited time via musiciansfriend.com.
Pro Tools 9 Pro Tools 10 Pro Tools MP Pro Tools Express*	1 Year Standard Support Plan	J22823 000000000	\$199	<ul style="list-style-type: none"> Pro Tools 12 software Pro Tools 10 software 1 year standard support 	<ul style="list-style-type: none"> Free software upgrades and new feature releases for 1 year. Troubleshooting via online support (unlimited with response times within one business day). Troubleshooting via phone (limited to 1 phone call per month). Does NOT include iLok.
Pro Tools 11	1 Year Standard Support Plan)	J22823 000000000	\$199	<ul style="list-style-type: none"> Pro Tools 12 software Pro Tools 10 software 1 year standard support 	<ul style="list-style-type: none"> Free software upgrades and new feature releases for 1 year. Troubleshooting via online support (unlimited with response times within one business day). Troubleshooting via phone (limited to 1 phone call per month). Does NOT include iLok.
Pro Tools HD9 Pro Tools HD10 Pro Tools HD11 Pro Tools (with Complete Production Tool Kit)	Advanced Support for Pro Tools HD (1 Year) Activation Card	J22827 000000000	\$599	<ul style="list-style-type: none"> Pro Tools HD12 software Pro Tools HD10 software 1 year ExpertPlus support 	<ul style="list-style-type: none"> Free software upgrades and new feature releases for 1 year. Troubleshooting via online support (unlimited with response time within four hours). Troubleshooting via phone (unlimited high priority support). Does NOT include iLok.

* Pro Tools Express versions bundled with Mbox, Fast Track Solo, or Fast Track Duo **only**. Pro Tools Express Licenses purchased with hardware products from any brands other than Avid are not eligible.

** **IMPORTANT:** If you do NOT purchase the Standard Support plan, you will be **version locked** and required to purchase the **full version (\$899)** again or subscribe via a Pro Tools Subscription plan.