

Musician's Friend[®] ORDER FORM

ITEM#	DESCRIPTION	QTY.	PRICE EA.	TOTAL

SUBTOTAL	
SHIPPING & HANDLING*	
CA, IN, MO, UT & WA RESIDENTS, PLEASE ADD STATE SALES TAX.	
TOTAL	

Please charge my:



Account Number on Card Exp. Date

Signature

CSV Code

BILLING ADDRESS

If your address is a P.O. Box, please provide a street delivery address.

name _____

address _____

city _____

state, zip _____

email address, phone _____

SHIP TO

(if different from address above) If your address is a P.O. Box, please provide a street delivery address.

name _____

address _____

city _____

state, zip _____

email address, phone _____

*Free Shipping, No Minimum Offer

Free Standard Ground Shipping is offered on all orders to the 48 contiguous United States & District of Columbia, excluding purchase orders and packages considered heavy or oversized by the applicable carrier.

Some products may require truck freight and an additional charge. Products marked † may require an additional charge. Purchase orders and orders to P.O. boxes are excluded. Free shipping to APO/FPO restricted to limit of 70 lb. for each box. Other restrictions (same as domestic shipments) may also apply.

As a security precaution, initial orders and orders shipping to alternate addresses may be held for extended verification.

Limited Quantities

Some products, including those identified as Hot Deals, Closeouts, Limited Quantity items, Factory Restocks, and Free Gifts may be limited to stock on hand and are offered on a first-come, first-served basis.

Mailing List

Our mailing List is occasionally made available to carefully screened companies whose products may be of interest to our customers. If you'd like your name and address removed from this shared List, please call our Customer Service Center at 800-217-5207. Receiving duplicate catalogs? Send us all of the mailing labels and indicate which one is correct. Send to: Musician's Friend, Customer Service, P.O. Box 1117, Draper, UT 84020-1117. Please note that these requests may take up to eight (8) weeks to take effect, particularly if we are removing your name from our postal mailings.

Warning

Certain products identified with this symbol (☹) and offered for sale in this catalog contain a chemical known to the state of California to cause birth defects and other reproductive harm.

Lowest Price Commitment

Buy with confidence. If you find a lower advertised price from any authorized U.S. dealer, call or email us. We'll beat any verifiable advertised price before or after the sale. If you've already purchased from us and find a lower advertised price within 45 days of your purchase, contact us via phone or email and we'll refund the difference after verification. Please write to support@musiciansfriend.com for email requests. Include the competing website address (preferably the product page URL) so that we may verify the competing offer.

Due to manufacturer restrictions, some products are excluded from this guarantee. Please ask a sales representative or email us at support@musiciansfriend.com for details. Advertised items must be factory-sealed new product. Demo models, seconds, discontinued products, and floor samples not included. Items must be advertised, in stock, and verifiable on the web or in a local or national paper, magazine, or catalog by an authorized dealer (you may be required to email or fax a copy of the competitor's offer). Musician's Friend will match combined or multiple offers at its sole discretion.

CALL 800-217-5207

Have a question?
Call a Gear Head

Ways to Shop

Web: musiciansfriend.com

Phone: 800-217-5207

En español: 800-249-8509

Mail: P.O. Box 7479

Westlake Village, CA 91359-7479

Fax: 818-735-7547

Promotional Financing

Get your dream gear today! Visit musiciansfriend.com/financing to learn more about our promotional financing offers and participating vendors.

45-Day Returns

If you are not completely satisfied with any product, return it for a full refund of the product purchase price, full credit, or exchange—your choice.

The following items are returnable only if defective or unopened or unused: strings, reeds, computers, tubes, earbuds, earplugs, recorders, tin whistles, flutophones, "world" wind instruments, harmonicas, raw-frame speakers, drumheads, drumsticks, turntable cartridges, fog fluid, clothing/footwear, body jewelry, sheet music, cleaners, polishes, and polishing cloths. Software/soundware, cassettes, CDs, DVDs, and videos may be returned for credit only if they are in their original, sealed packaging. If defective, these items will only be exchanged for the same product. Mouthpieces may be returned, but will incur a sterilization fee. Apple products incur a 10% restocking fee on any open box returns. Note: Apple hardware with defects in materials or workmanship, under the one-year Limited Warranty, are subject to Apple's return policy. By using your Apple product, you are agreeing to be bound by the terms of the Apple One-Year Limited Warranty as set out on the manufacturer's website.

Stringed instruments priced at \$1,999.00 or more must be returned within 10 days of shipment. Please call or visit us online for details.

Musician's Friend accepts only returns made within the first 45 days from shipment. Should you find it necessary to return any merchandise, it must be shipped within this 45-day guarantee period. Please follow the return instructions printed on the back of your invoice. All returned items must include a Return Authorization Number, be in the original packaging complete with all components, including the warranty card and owner's manual, and show no signs of wear or abuse; otherwise the return will either be refused or subject to a restocking fee.

See musiciansfriend.com/returns for details. Credit card returns are issued a credit for purchase price. Refunds are made for product value only, excluding shipping and handling charges. We bring you the lowest possible prices; as such, offers are subject to change without notice. Prices in this catalog supercede all previous catalogs and may be superceded by future catalogs. Musician's Friend does not accept liability for printing errors, incorrect manufacturer's specifications, or grammatical inaccuracies. We reserve the right to refuse service to anyone. All items purchased from Musician's Friend are made pursuant to a shipment contract. This means that the risk of loss and title for such items passes to you upon our delivery to the carrier. For complete details on our guarantees, shipping, and return policies, please contact our Customer Service Department at 800-217-5207; fax us at 818-735-7547; visit us online at musiciansfriend.com or write us at Musician's Friend, P.O. Box 7479 Westlake Village, CA 91359-7479.

Delivery/Shipping

- Verified orders using Standard Ground Shipping to the Lower 48 states will be shipped no later than the next business day following order placement and will be delivered within 8 business days.
- As a security precaution, some orders may require extended verification.
- To make sure you get your gear as quickly as possible, your order may arrive in multiple boxes over multiple days, but you will not be charged more for shipping as a result.
- If in-stock items on the order have already shipped, back order items will be sent UPS Ground.
- Lighter weight items may be shipped via USPS and may not contain a tracking number. (this applies to Free Ground Shipping only).
- Orders shipping outside the Lower 48 states to Hawaii, Alaska, and Puerto Rico can only be shipped via air services. Orders shipping to U.S. Military APO/FPO addresses, P.O. Boxes, and U.S. territories (Guam, Virgin Islands, etc.) are shipped by USPS (6-10 business days). International APO/FPO destinations may require additional delivery time. NOTE: Boxes over 70 lb. each cannot be shipped to these locations.
- We are not able to ship Yamaha products to Puerto Rico, Guam, or the Virgin Islands.
- For information about International Shipping, please visit our website.
- Special shipping conditions apply to items marked with the following symbols:
 - † Extra-large package. May require additional shipping charge.
 - ☹ Due to FAA regulations item can ship via ground freight only. Some products may require truck freight delivery due to size and/or weight and may only be shipped to the Lower 48 states.

To avoid shipping delays—if you are ordering by credit card for the first time from Musician's Friend—you can expedite your order by calling your credit card issuer and adding your "Ship To" address (if different from your regular billing address) to their records.